



USER GUIDE

Speech Recognition Cloud

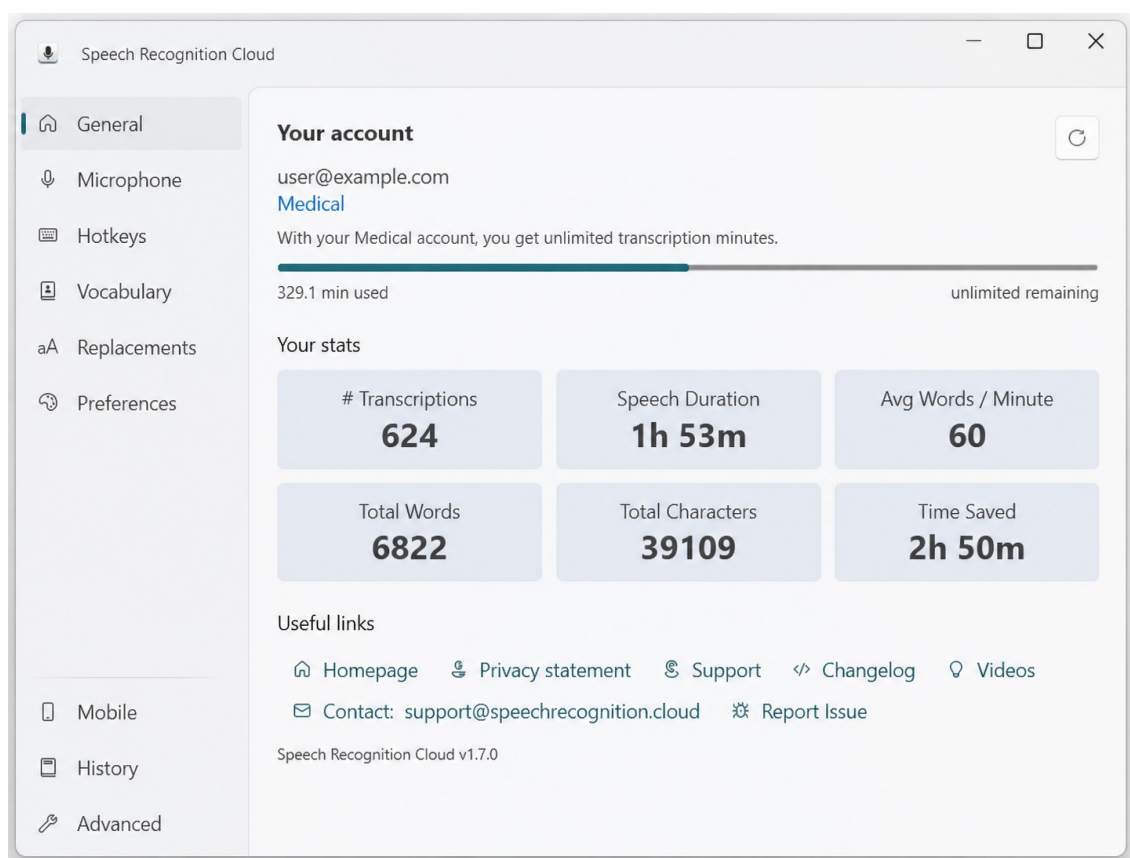
Understanding the General tab

YOUR SRC OVERVIEW

The General tab brings together your account edition, transcription allowance, productivity statistics, support links and installed version number.

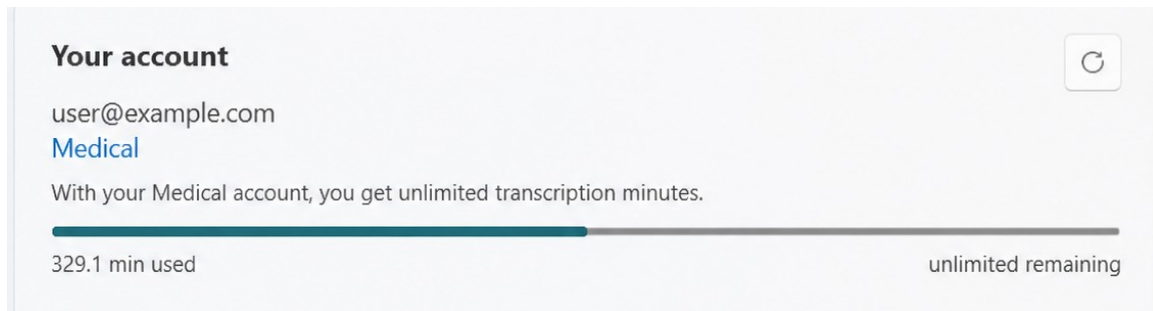
Open the General tab

Open SRC Settings and select General from the menu on the left. This is the first place to check when you want to confirm your edition, review usage or find support information.



The General tab shown with a sample account email

Your account and subscription



Account email, edition, allowance and refresh control

Information shown

Account email – identifies the SRC user currently signed in.

Subscription tier – for example Free, Personal, Professional or Medical.

Allowance message – explains the transcription allowance included with the account.

Usage bar – compares minutes used with the allowance remaining.

Refresh button – requests the latest account and usage information displayed by SRC.

Refresh or manage your account

Select refresh if the displayed tier, allowance or statistics appear out of date. Subscription management is handled through the account service linked to SRC, where available.

IF DETAILS REMAIN INCORRECT

Confirm the displayed email and internet connection, then contact support with your email, edition and installed SRC version.

Understanding your statistics

The General tab provides a quick view of how much you have dictated and the productivity gained from using SRC. These figures are usage indicators rather than billing records.



The six statistics displayed in the General tab

Statistic	What it tells you
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Transcriptions

The number of completed transcription actions recorded for the account or application.

Statistic	What it tells you
Speech Duration	The combined duration of speech processed by SRC.
Avg Words / Minute	Your estimated average dictation speed.
Total Words	The total number of transcribed words.
Total Characters	The total number of transcribed characters.
Time Saved	An estimate of the typing time saved by dictating.

ABOUT THE FIGURES

Statistics are intended to show activity and productivity trends. Values may update after a refresh and should be treated as estimates where labelled, particularly average speed and time saved.

Useful links, support and version

Useful links

[Homepage](#) [Privacy statement](#) [Support](#) [Changelog](#) [Videos](#)
[Contact: support@speechrecognition.cloud](#) [Report Issue](#)

Speech Recognition Cloud v1.7.0

Support resources and the installed SRC version

Useful links

Homepage: SRC website

Privacy statement: Data-handling information

Support: Guides and support resources

Changelog: Updates and fixes

Videos: Video help content

Contact: Create a support email

Report Issue: Report a product problem

Finding your version number

The installed version appears below the useful links, for example “Speech Recognition Cloud v1.7.0”. Include this number whenever you report an issue so support can check whether your installation is current.